



INCLUSION AND DIVERSITY Certificate Program



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Overview

Organizations have become increasingly diverse and culture driven in the emerging globalized markets. It is necessary to nurture diversity and also encourage an inclusive environment to optimize the team efforts and tackle the challenges arising in the workplace. After all, an organization is defined by the team, its culture, and its results.

In a workplace, interaction among peers, managers, and clients with different culture, identities and experience give way to new opportunities and challenges. Mindful engagement with these differences improves productivity, creativity and inclusivity in an organization. The focus on Diversity and Inclusion in a workplace broadens market reachability and increase employee retention. (Therefore, future focused, competitive organizations need people with the competence to skillfully navigate, manage, and lead initiatives that promote engagement, retention, and a learning culture.)

Who should Attend?

This certification is designed for managers who have a responsibility of driving diversity and inclusion in their organisations.







This is a 60-hour course designed as 30 webinars



Domain 1 : Assessing the Business Case for Diversity & Inclusion

Module 1: Diagnosing current state

- a. Quantitative and qualitative research methodologies
- **b.** Estimation Methods
- c. Assessment Methods
- d. Benchmarking Methods

Domain 2: Creating a D&I Strategy

Module 1: Strategy Design

- a. Understanding Vision, Mission, Values and Strategic Priorities
- b. Elements of D&I Strategy
- c. Alignment with Business Objectives
- d. Global, Local and Cultural customizations





Domain 3 : Creating buy-in for the D&I strategy

Module 1: Creating alignment and building advocacy Module 2: The neuroscience of change facilitation and breaking bias







Domain 4: Implementing the D&I strategy

Module 1: Organizational Processes

a. Business Processes

b. Talent Management Processes

Module 2: Building the D&I cultural competence

a. Culture and elements of culture

b. Unconscious bias and Micro Inequities

c. Inclusive Leadership

Module 3: Optional

a. Theories of Identity, Difference, Diversity, and Intersectionality

Domain 5: Measuring the Impact of D&I

Module 1: The Why, What, and How of D&I

Measurement

a. Metrics and Evaluation

b. Benchmarking, Monitoring and Reporting

Module 2: Compliance, Policies and Legalities









Faculty:

Senior Professors from **TISS,ODA** Consultants and Experts from the Industry



Investment for the Program

1,18,000 (1,00,000 + 18% GST)



Registration Process

Please fill up the registration form available at http://www.odcertification.com/certification-o n-building-inclusive-orkplace.php

We will share bank and other payment details once we get your registration form.



Contact:

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